



Stockton Alcohol Service

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Outline of the Presentation

- Brief overview of the Lifeline Project
 - Service Provision
 - Service Overview – Key Components of Delivery
 - Approach
 - Wrap Around Services
 - Locations/Opening Hours
 - Referral Pathways
 - Staffing Structure
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Our Purpose

“to relieve poverty, sickness and distress amongst those persons affected by addiction to drugs of any kind and educate the public on matters relating to substance use.”

Lifeline Project **what we believe**

we believe that people with alcohol problems their relatives and their carers have the ability to address their problems. Our job is to provide the support and guidance of skilled workers to allow people to find their own way through their difficulties, to help develop personal plans and regular support to achieve goals.

Service Provision

- Targeted Work – Priority Access Points
 - Aftercare
 - Open Access
 - Pro-active Reduction of Alcohol Related Offending
 - Treatment and Support Spectrum to Meet Need
 - Comprehensive Tier 1 Training
 - Integrated Care Pathways
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Service Overview – Key Components

- Open Access
 - Care Coordination
 - Assertive Outreach
 - Counselling
 - Alcohol Treatment Requirements
 - Prevention
 - Hospital In-reach
 - Training
 - Locally Enhanced Service
 - Detoxification Support
 - Aftercare
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Wrap Around Services

- Health
 - Personal Development
 - Counselling
 - Housing
 - Employment
 - Criminal Justice
 - Finance Management
 - Relationships
 - Practical Help
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Location/Opening Hours

Central Base: **Skinner Street**

Working Practices will include -

- Outreach
 - Home Visits
 - Partnership Working Arrangements
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Referral Pathways

- Self Referral
 - Partner Organisation Referral
 - GP
 - Probation, Voluntary and Mandatory
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Staffing Structure

Team Leader

Senior Practitioner

Counselling Coordinator

Alcohol Development Worker

Alcohol Workers

Reducing Alcohol Related Offending Workers

Alcohol and Drug Health Workers

Administrator

Service User Involvement & Volunteering

- Staff Recruitment and selection
- Service user satisfaction surveys
- Direct 1-1 contact with service users
- Service User consultation/service development group

Service user priority to access volunteering programme

Outcomes/Achievements

- Increased ability to engage
 - Developing culture of respect
 - ‘Giving something back’
 - Allows service to respond to ever changing needs
 - Personal/professional development
 - Satisfaction and enjoyment
 - Workforce development
 - Provide local knowledge, skills and experience
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Lifeline *Project*

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